AWL Limited Privacy Policy

Last Updated: December 12, 2025
Please read the following Privacy Policy carefully.

AWL Limited respects the privacy of our customers and visitors to our Website, https://awl.pro. While offering our Website users the advantages and convenience of Web-based technologies, we also strive to employ practices that ensure information collected about customers and visitors is used conscientiously and appropriately.

This Privacy Policy outlines the use of personally identifiable information collected on the Website. The Privacy Policy does not encompass other Websites referenced by us in print, online, or in e-mail.

Consent to use of personally identifiable information

By using the AWL Limited Website, purchasing products or services, or visiting the site, all users acknowledge the collection and use of their personal data by us as outlined in this Privacy Policy. If you do not agree with the use of your personal data as set out in this statement, or the **Terms of Use** posted in the footer of the site, please do not use this site.

What information is collected on the Website?

Generally, information is used to help us better serve our customers and other users.

- General visitors: We collect information for internal marketing purposes about pages that visitors browse. This information does not contain e-mail addresses.
- Customers: We collect personally identifiable information necessary for registration and billing from customers who purchase our products and services online.

Do we use "cookies?"

A "cookie" is a packet of information that a Web server sends to a user's computer to identify that specific user the next time he or she visits the site. We use cookies to find out more about the use of our Website and user preferences to improve our services. The information we collect through cookies helps us (1) remember user information, so it is not necessary to re-enter it; (2) understand how users interact with the Website; (3) measure the usability of our Website; and (4) make sure the Website is working properly.

How do we use information collected on the Website?

The information we collect is used to improve the content of our Website, enhance the value of our products, and communicate with customers to:

- Take and handle orders, deliver products and services, process payments, and communicate about orders, products and services, and promotional offers;
- Manage customers online accounts and provide related customer services;
- Monitor and analyze trends, usage and activities in order to operate and improve our Website;
- Detect fraud and abuse in order to protect the safety and security of customers;
- Send marketing and advertising communications by email or other agreed forms (including social media campaigns);
- Internal record keeping purposes; and
- AWL Limited may contact visitors and customers about events and opportunities.

Personal information is retained for as long as necessary to fulfill the purposes for which it was collected, such as completing transactions, providing customer support, and complying with legal obligations. Once the information is no longer needed for these purposes, it is securely deleted or anonymized in accordance with applicable laws and regulations. Personal information is protected from unauthorized access, alteration, or disclosure by industry-standard security measures, including encryption, secure servers, and access controls.

How may visitors or customers opt out of receiving materials?

Any visitor or customer who does not wish to be contacted by us or an organization with which we might otherwise share contact information may let us know by sending an e-mail to privacy@awl.pro. Customers may request to opt out of specific e-mail communications from AWL Limited or request an overall opt out of both mail and e-mail communications.

Users' Data Privacy Rights

Visitors and customers have the following rights with respect to their personally identifiable information:

- Right to withdraw consent at any time.
- Right to access and correct personal information.
- Right to delete their personal information.
- Right to restrict or object to certain data processing activities.
- Right to portability of personal information under certain circumstances.

How can customers or visitors become informed about changes to the Privacy Policy?

If AWL Limited's information collection and dissemination practices change, we will post the policy changes on the Website.

How do I contact AWL Limited?

You may contact us via email sent to privacy@awl.pro. You may also write to us via certified or registered mail addressed to:

AWL Limited
Unit 21 - 16th floor
New Tech Plaza
34 Tai Yau Street
San Po Kong
Kowloon, Hong Kong